St. Thomas Aquinas | UK
Education

St. Thomas Aquinas Catholic Multi-Academy Trust (CMAT) was formed in September 2018 and currently comprises 21 schools (17 primary and 4 secondary schools) serving young people, their families and parishes across Leicester and Leicestershire. It is the largest CMAT operating solely in Leicestershire and one of the largest in the East Midlands region, with around 8,600 pupils and over 1,200 members of staff.

> *After using the new uniFLOW Online technology, it's clear that nothing comes close - it has helped us to relieve pressure on our IT department and provides a strong digital foundation for the future.*

Matthew Taylor, Trust IT Manager

Customer challenges and requirements

The immediate objective was to manage and reduce printing. This included rationalizing unmanaged and aging devices across the CMAT's schools, leading to multiple IT tickets being raised by staff and students. A technological overhaul, including the printing and scanning system, was needed. The CMAT was looking for the latest technologies to operate in Zero Trust environments, to reduce ener-gy consumption and print volume, contain costs and improve print output quality.

The CMAT also wanted to standardize contracts and services to gain fast and flexible support from one single Managed Print Service (MPS) provider to facilitate support and alleviate the IT burden.

The solution

With ASL Group now working closely with St Thomas Aquinas CMAT, uniFLOW Online and the latest devices from Canon's imageRUNNER ADVANCE portfolio were offered as a leading solution to allow 'My Print Anywhere' functionality as well as full document security and controlled print manage-ment. The flexibility of this solution provides users to 'scan documents to' and 'print documents from' SharePoint and OneDrive for Business.

As uniFLOW Online operates within any network configuration, including Zero Trust networks, ASL offered a future-proof solution.

Connected devices

- iR-ADV C5860 (16x)
- iR-ADV C257 (3x)
- another 8 iR-ADV C5860 to be added

Software solution

- uniFLOW Online with Cloud Print & Scan Device type 1

Benefits

Implementation of uniFLOW Online was executed without any additional burden on the internal IT infrastructure and resources. Once implemented, the CMAT saw a drastic reduction in print-related support tickets from 116 tickets, raised over three months, to just 16. In addition, login times were improved as group policy print management was not needed. The fact that there is no need for local infrastructure or servers saved the CMAT 22 VPNs.

The new technology also allows all printing, copying and scanning costs to be assessed, tracked and charged accordingly. This enhancement in print process optimization has helped CMAT reduce print-ing costs and decrease paper waste.