NTware

NOVEXX SOLUTIONS

Novexx Solutions | France
Manufacturing

NOVEXX Solutions has 50 years of experience in Printing and Labeling Solutions including hardware, software and consumables products. Formerly Avery Dennison's "Industrial Print and Apply" division, NOVEXX Solutions was founded in 2015 with its new name as well as a new spirit and structure. Its headquarters, development and production sites are located in Echingen, Germany. Its high quality products, reliable services and tailor-made industrial solutions "made in Germany", all well appreciated by its customers, have earned the company a good reputation which remains unaffected by its new structure.

> *It was important to us that people get only the documents they have printed; uniFLOW Online brought us that security.*
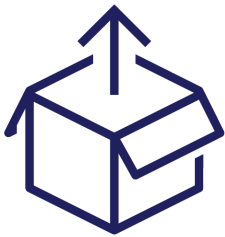>
> M Amar Bengriba, IT Manager and System Integrator

uniFLOW online

Customer challenges and requirements

Following its restructure and move to a new location, NOVEXX Solutions needed to reduce the number of MFPs, from 4 to 2, without reducing the availability of printing services. Following an incident in the past, where an unauthorized person collected a confidential document from the document output tray of a MFP, NOVEXX wished to improve document security to avoid a repetition of such incidents in the future. In addition, the IT manager should be able to retrieve printing activity reports for each MFP. A change in printing culture was also necessary to reduce paper waste by eliminating unnecessary printing which ended up in the trash at the end of the day, because nobody came to pick them up.

The solution

Canon France proposed to equip NOVEXX Solutions with 2 third generation Canon imageRUNNER ADVANCE MFPs in combination with the cloud-based secure print solution uniFLOW Online. The latter would include "My Print Anywhere", centralized management and various reports accessible via the web portal. In addition, the new MFPs would be equipped with card readers compatible with access card technology used by NOVEXX Solutions so users can easily authenticate at the devices.

Connected devices

- 1x imageRUNNER ADVANCE C3525i
- 1x imageRUNNER ADVANCE 400i

Software solution

- uniFLOW Online
- 7x Basic Printing User Subscription (including My Print Anywhere)

Benefits

The implementation of a cloud-based print management solution has facilitated rationalization of devices without increasing the IT workload. Management takes place centrally in the cloud so no servers were needed which saves on maintenance time. Thanks to uniFLOW Online's reporting capabilities, the IT manager also gains insights on print activity and can identify cost savings.

Document security has significantly improved as users have to authenticate at the device before they can print documents. This has also eliminated the 20+ documents that were previously found at the end of each day on MFP output trays.

The use of a single Canon technology platform consisting of imageRUNNER ADVANCE devices and the uniFLOW Online solution has also improved employee satisfaction as users can change print options directly on MFPs. As users do not need to send print jobs again and a noticeable gain in productivity has also been evident.