



Boosting IT efficiency

Sienambiente, a public-private company, manages waste sorting, recycling, composting, and energy recovery, promoting the circular economy and renewable energy. It provides efficient, socially responsible services that meet the economic, environmental, and social expectations of its stakeholders.



Siena Ambiente, Italy

- Environmental management sector
- 120 employees
- 5 x Canon ImageFORCE, 10 x Canon imageRUNNER ADVANCE; 15 x Cloud Print&Scan Type 1



The challenge

Sienambiente needed to manage an output system compatible with the Citrix environment and ensure that secure printing devices comply with the NIS2 standard. The client also needed to enable external users to print, scan, and copy without requiring the installation of any drivers. It was also required to centralize printing device management without installing a print server, simplifying maintenance for the IT department. Finally, it was crucial for the client to rationalize printing costs by analyzing usage on a user-by-user basis.

Paola Guerri
IT Manager

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With uniFLOW Online, we've improved control, security, and continuity of our print service, making it easier to meet NIS2 requirements thanks to its full Zero Trust compliance. Centralized management reduces the burden on IT and helps us eliminate waste and optimize costs. A simple yet strategic solution for the company.



The solution

To meet customer requirements, a comprehensive solution based on uniFLOW Online, Canon's cloud print management platform, was implemented.

- Full compatibility with the Citrix environment ensures a seamless integration.
- Delivering a secure output system compliant with NIS2 requirements.
- Enabled universal cloud printing, allowing internal and external users to print, scan, and copy without installing drivers.
- Simplified access and dramatically reduced operational complexity.
- Providing centralized management of printing devices without a local print server: IT could monitor devices, manage print queues, and apply policies quickly and consistently.
- Advanced reporting capabilities help analyze consumption per user, provide clear visibility into print volumes, and identify opportunities for cost optimization.



The outcome

The adoption of uniFLOW Online has delivered significant benefits to the organization, improving efficiency, security, and service continuity. Centralized management and standardized configurations have **reduced the IT burden**, while the cloud platform has ensured **greater reliability**. Secure authentication and print flow control have **strengthened data protection and regulatory compliance**. Furthermore, visibility into volu-

mes and usage has enabled the organization to **identify waste, optimize resources, and implement more effective policies**. Overall, the solution has helped related to management and printing. In the future, the customer will also be able to take advantage of the "uniFLOW Online Virtual Printer App" system, which supports the Microsoft Modern Print Platform.