



Auvergne Rhône-Alpes Chamber of Commerce and Industry | France

Establishment with delegation of public rights

With 500 elected officials and 1,300 employees, the regional Chamber of Commerce and Industry (CCI) and the 13 Chambers of Commerce and Industry of Auvergne-Rhône-Alpes form the leading public local economic network, serving SMEs and micro-enterprises, local authorities, and project leaders. As state-owned public institutions, the Auvergne-Rhône-Alpes Chambers of Commerce and Industry (CCIs) are mobilized daily to represent, inform, support, and train businesses (industry, commerce, services) at every stage of their development. More than 27,000 companies use their services each year and give them a satisfaction rating of 8.4/10 (source: OpinionWay, April 2025).

The ecological transition is the first of their state-funded missions, followed by digital, economic, and HR transitions, training, entrepreneurship, international development, and the representation of business interests. In addition, the Auvergne-Rhône-Alpes CCIs operate around forty managed facilities (ports, airports and airfields, business hotels, exhibition centers, etc.).



By choosing to switch to Canon/ uniFLOW, the IT department has transformed a weak point, which was the printing service, into a strong point thanks to the robustness of the overall solution.



Jérôme Miège,
Local Service Manager
IT Support Supervision
Printing/Reprographics Manager





Customer challenges and requirements

■ Historically, each CCI was independent and had its own print servers. After consolidation and a new tender, Koesio, a Canon Premium Partner, differentiated itself with the uniFLOW server offering, the only one capable of connecting to more than 20 different Active Directories. For the latest renewal, the idea was to continue offering standard printing services, scanning, and consumption monitoring, but also to extend printing services to students, associations, and hosted nurseries without adding additional integration constraints or unnecessary management.



The solution

■ Based on all these criteria, Koesio has chosen to offer a uniFLOW hybrid solution that combines a server with the uniFLOW Online cloud service. On the one hand, the CCI remains on the server model with its acquired advantages, particularly in terms of the use of more than 20 advanced scanning workflows, specific configurations already carried out and also already achieved user's support trainings. On the other hand, students, associations and incubators will be able to benefit from the simplicity and flexibility of uniFLOW Online.

Connected devices

- 113 Canon printers
- 203 Canon Multifunction iR Advance

Software solution

- uniFLOW Hybrid
- Subscriptions: 203 Cloud Print&Scan Type 1
- 203 Cloud Image Processing Type 1



Benefits

■ As in the previous configuration, print and scan management remains easy and under control. Centralized management and unified processes facilitate daily maintenance of the solution. The automation of the regular sending of more than 60 reports in PDF format allows for consumption tracking for each entity without human intervention. Since the deployment of the uniFLOW hybrid solution, the self-installation of SmartClients by students has greatly relieved the workload required by the print support team. Limiting the number of servers from 10 to 4 has resulted in savings both financially and on the maintenance burden. Eventually, a transition to a fully cloud-based solution is planned to permanently eliminate servers.