



ItalThai Group | Thailand

Engineering and construction

ItalThai Group comprises two thriving business divisions which have been instrumental in propelling Thailand's growth and development. The ItalThai Group focus is to provide dedicated support for development of the country's infrastructure brought about by their construction equipment business and our engineering services and construction contracting business. The second division - hospitality and lifestyle businesses - has been instrumental in upholding Thailand's status as a prominent contender in the fiercely competitive global tourism sector. With a strong presence in the Asia-Pacific region, ItalThai Group has a dedicated team of over 4,000 employees. With a rich legacy over seven decades, the ItalThai Group has committed itself to establishing a business that evolves alongside Thai society. Every business unit within the ItalThai Group has been meticulously developed to align with Thailand's economic growth, guaranteeing stability and long-term prosperity.

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The ItalThai Group has been in partnership with Canon for 10 years, and transitioning to the cloud with uniFLOW Online has made printing management easier with modern technology.

Mr. Supakta Jaroonruttikul, IT Manager

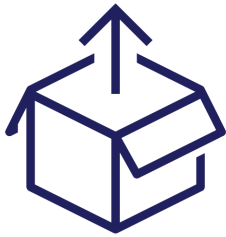
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Customer challenges and requirements

■ ■ The ItalThai Group had been utilizing uniFLOW on a server for over eight years, consistently updating with each new uniFLOW version. This incurred ongoing maintenance costs associated with the server. The Group also operates across multiple sites in more than 13 locations. This distribution poses challenges for centralized printing management, necessitating a well-designed network infrastructure. As new technologies emerge, the organization must continually adapt, so this solution must seamlessly integrate with diverse cloud environments while ensuring a high level of document security.



The solution

■ ■ Canon offered uniFLOW Online to enable serverless management of all multifunction devices across multiple locations. This allows employees to authenticate, using their ID cards, and utilize the My Print Anywhere to retrieve documents from any branch through the SmartClient agent. Additionally, users can scan documents to their own email via a user management system. In order to access advanced reports, Canon's Common Peripheral Controlling Architecture (CPCA) was proposed to facilitate monitoring and internal charge management.

Connected devices

x22 iR-ADV C3826

Software solution

x22 uniFLOW Online
Cloud Print & Scan Type1



Benefits

■ ■ Transitioning from an on-premises server-based solution to a cloud service has embraced updated technology to enhance printing processes for improved efficiency. The management approach has shifted from a decentralized model, where each site operated independently, to a centralized management system which oversees multifunction devices across multiple locations. While the user experience may not have changed significantly, this transition hugely simplifies tasks for the IT team, enabling them to work much more efficiently.