



UNION d'EXPERTS
EXPERTISE - PREVENTION - GESTION DE SINISTRES

UESAS | France

Insurance experts

Union d'Experts is a national group specialized in insurance appraisal, claims management and risk prevention, working with private individuals and businesses affected by frequent, large-scale, and high-stakes claims. Founded in 1998, the group now employs over 700 people nationwide and is recognized by its customers as a quality and innovative player.



The uniFLOW Online solution perfectly meets our needs and our desire for innovation. It's a modern solution that's easy to use.



Karel de Bie – Chief Information Officer (CIO)



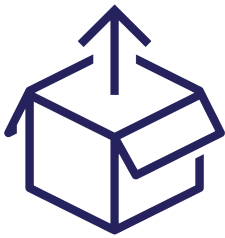


Customer challenges and requirements

■ The initial goal was to simplify the day-to-day use of printing for employees, as well as the ability to submit and retrieve documents from any location and implementing a code-protected print security insuring confidentiality.

Reducing the work load for the IT team when implementing, deploying and monitoring the overall solution was also an important criterion.

In addition, a priority for Union d'Experts is limiting our environmental impact, which is enabled by the ability to cancel printouts made by mistake, limiting our wastage.



The solution

■ Canon FacSimilé Ouest suggested the uniFLOW Online serverless solution to manage the entire fleet of printing devices. To facilitate deployment, the self-registration functionality is used so that users are autonomous in accessing the uniFLOW Online portal, retrieving their account information and printing easily. In addition, the default setting of black and white printing encourages users to print responsibly. Posters above the MFPs provide a visual demonstration of how to retrieve documents, making it easy for users to get started without any special training. The scanning capability has also been chosen to complement the user experience.

Connected devices

- 5 iR ADVANCE at Saint Avertin Headquarter
- 2 iR ADVANCE at the Massy site
- An average of 2 iR ADVANCE for each branch
- Total of 15 multifunction printers (iR ADVANCE C256, 55xx, 35xx)

Software solution

- uniFLOW Online
- 15 Cloud Print & Scan subscriptions



Benefits

■ Union d'Experts now has a truly autonomous tool for supervising its fleet. Users appreciate the single print queue, regardless of the type of device selected.

“Scanning to Myself” is very popular, especially as the company wants every document to be processed internally before being sent out. Scanning to desktop is also a plus, avoiding the need to create user directories shared by the IT department.

Mobile printing will soon be deployed to provide even greater freedom for employees on the move. The uniFLOW Online offer is also expanding to make it accessible to members who are not yet equipped and who are looking for a high-performance solution for managing their multifunction printers.