



## Bridgend County Borough Council | Wales

Public sector



Bridgend County Borough Council (Welsh: Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr) is the local Government authority responsible for the County of Bridgend and 145,000 citizens in the heart of South Wales. Covering some 98.5 square miles (255 KM2) the county borough consists of three valleys, Ogmore, Garw and Llynfi, with the main town of Bridgend and the coastal town of Porthcawl to the south. Bridgend County Borough Council was formed on April 1, 1996 and has 4,225 full-time equivalent staff delivering over 800 separate services that include: Education, Housing, Transport, Environment, Arts and safeguarding their most vulnerable adults and children. The vision for Bridgend is “One council working together to improve lives”



*We have worked in partnership with Canon for nearly 10 years and have seen the uniFLOW solution grow with us. However, the move to uniFLOW Online is a smarter use of resources that makes everything much easier to use and at the same time is cost-neutral.*



Howard Lazarus, Support and Digital Office Manager

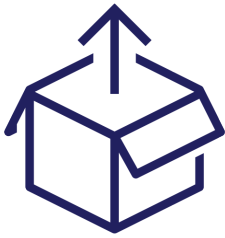




## Customer challenges and requirements

■ ■ On-premises, uniFLOW Server requires updating on a regular basis as operating systems become outdated. Although Bridgend have a virtual infrastructure which could host the servers, the consultancy costs for upgrading resulted in Bridgend maintaining older versions of physical uniFLOW servers.

To comply with the Council's security policies and in line with all Microsoft security patches, Bridgend County Borough Council needed an up-to-date print solution.



## The solution

■ ■ Canon proposed uniFLOW Online as the key service to the council, to cover their 15 different offices and multiple locations. The "My Print Anywhere" functionality means that employees who travel between locations can seamlessly submit and collect their print jobs wherever they happen to be. Similarly, scanning to the user's personal OneDrive can simply be accessed by PIN on any connected MFDs, regardless of location.

uniFLOW Online also allows Bridgend to continue to streamline their processes and rationalize their IT infrastructure with an overall reduction in servers. They also have the advantage of a software solution that will always be at its latest version and patch level.

### Connected devices

40 x iR-ADV C257  
22 x iR-ADV 5760  
20 x iR-ADV 5735  
9 x iR-ADV 3720  
1 x imagePRESS C270

### Software solution

- uniFLOW Online
- Secure Printing (My Print Anywhere at any time)
- Accounting
- Mobile print for domain and guest users
- Scan to OneDrive



## Benefits

■ ■ Moving from an on-premises server-based solution to a cloud service has provided the council with updated technology, enabled the rationalization of servers, and optimized the management of the printing processes. As a long-standing uniFLOW customer, Bridgend could transition to a cloud service with minimum staff retraining as the user experience is basically the same but with added benefits.

In addition, using a cloud platform across centralized sites, remote offices and hybrid workspaces has maintained the user experience for all staff whilst easing the support load.