



## Logicalis UK Limited | UK IT Solutions and Managed Services

Logicalis is an international solutions provider of digital services to accelerate the digital transformation of its 10,000 customers worldwide. Through a global network of specialist hubs, sector-leading experts (in education, financial services, government, healthcare, manufacturing, professional services, retail and telecommunications) and strategic partnerships (including Cisco®, Microsoft, HPE, IBM®, NetApp®, Oracle®, ServiceNow®, and VMware), Logicalis has more than 6,500 employees focused on understanding customer priorities and enhancing customer experience. As architects of Change™, Logicalis designs, supports and executes digital transformation by bringing together their customers' vision with technological expertise and industry insights. Thanks to a thorough knowledge of key IT industry drivers such as security, cloud, data management and IoT, the company can address customer priorities including revenue and business growth, operational efficiency, innovation, risk and compliance, data governance and sustainability.



*Printing, scanning and copying was one of the biggest headaches as far as provisioning and maintaining office functions were concerned. uniFLOW server helped us on the journey, and improved security and provided a better printing experience while reducing waste. That said, there were still the overheads for maintenance and network connectivity.*

*uniFLOW Online removed those final ties for us without sacrificing any of the previous features our users were accustomed to and added new ones.*

Richard Anderson – Head of IT





## Customer challenges and requirements

Previously, Logicalis was facing high IT infrastructure and administration costs. A simplification strategy was required to reduce costs and become more agile in the future. This strategy had to include consolidation of servers in order to be more flexible and ready for new technologies.



## The solution

Logicalis introduced an on-premises uniFLOW solution in 2008, which has been a fundamental part of their Managed Print Service with Canon.

To support their cloud-first strategy and simplify their IT infrastructure, the Canon Management team proposed migrating to the cloud-based version, uniFLOW Online.

It was vital that the proposition presented no loss of functionality or change in user experience for employees to ensure minimum disruption to business processes.

### Connected devices

- iR ADV C5535's across four locations

### Software solution

- uniFLOW Online
- Secure Printing (My Print Anywhere)
- Mobile/ Guest Printing
- Scan to OneDrive
- Scan to SharePoint



## Benefits

uniFLOW Online is much easier to deploy and support and has made the IT team more self-efficient.

It has also helped to reduce costs on provisioning, maintaining and supporting servers while allowing Logicalis to rationalize its infrastructure.

As a result of introducing uniFLOW Online, Logicalis has become more agile with scalability, which has helped their business to transition into a hybrid workspace within minimum disruption to the organization and its employees