Reduce IT workload & control costs

Unity Concord International School was opened in 2017 by Amporn and Chugait Garmolgomut. The Garmolgomuts are award-winning teachers and school administrators with over 30 years of experience. The school originated in response to a growing population and parents' requests for an American-style education. Its goal is to provide children with access to higher education at universities in Thailand and abroad.

Unity Concord International School, Thailand

- Education
- 500 employees
- 12 connected devices
- Cloud Print & Scan Type1

The challenge

Print management in traditional systems has been challenging for schools with around 500 staff needing driver installations. The legacy print management system required regular server maintenance, which consumed a considerable amount of IT staff time on support tasks. In response to these challenges, the school sought innovative solutions to streamline the IT workflow, enabling the team to operate more efficiently and provide faster support to users. The goal was to enhance overall productivity while ensuring a more manageable print environment.

IT Operation Team

Transitioning from legacy technology to a modern solution simplifies and enhances management efficiency.

The solution

Canon provided comprehensive service management with multifunction systems connected to uniFLOW Online, significantly enhancing operational efficiency within the school.

- Staff can easily access multifunction devices across the school's eight buildings.
- Modern, intuitive user interface allows login via PIN code.
- Quick document scanning to school email and uploading to Google Drive.
- Includes MyPrint Anywhere functionality through uniFLOW Smart-Client for precise print job tracking.
- Robust user quota management integrated with Google Workspace for seamless login.
- Comprehensive solution improves printer accessibility and ensures efficient print management throughout the school.

The outcome

By implementing Canon's innovative cloud-based print management solution, the school significantly enhanced operational efficiency and reduced IT workload. Integration with Google Workspace simplifies user management, while budgeting features help control staff print activity and costs through Secure Anywhere Print functionality. Additionally, the intuitive interface enhances the user experience, enabling staff to easily scan and share documents. Enhanced tracking and reporting capabilities provide insights into print usage, further promoting sustainability and reducing waste, ultimately contributing to a more effective and eco-friendly print environment.