



Emmaüs Habitat | France

Social Housing

Emmaüs Habitat is a social housing building company, established on February 19, 1954 to construct emergency housing funded by numerous donations and Parliamentary financial contributions.

Emmaüs Habitat currently manages 12 000 properties in Paris and its suburbs. There are 4 administrative offices plus 80 proximity offices manned by 240 employees. Half of the employees are mobile proximity agents.



Among all the technological choices we had, uniFLOW Online was the solution that was the most advanced and appropriate for us.

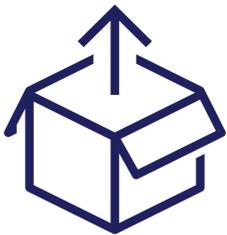
Bruno Angerand, IT Manager





Customer challenges and requirements

■ ■ Emmaüs' first goal was to reduce the number of printers to bring about a much more unified and homogenous printing and scanning environment. The objective was also to simplify support and alleviate the burden on the IT department. A strategic part of this project was the fact that users are mobile and sometimes work from home so being able to submit and print from any location was crucial. In addition, the requirement for a high level of security was important to guarantee document confidentiality. The need to encourage end users to be conscientious in their use of the proposed architecture, to facilitate high levels of productivity, was also a factor.



The solution

■ ■ As the customer wanted to avoid hosting additional servers, the uniFLOW Online service was self-evident. Canon FacSimilé Ile de France proposed Canon MEAP MFDs fully managed by Cloud Print & Scan subscriptions. The mobile printing easy setup was a determining factor as well as the mobile App to release jobs using smartphones. FacSimilé proposed devices with the same user interface and a centralized, unified management service for quick endorsement and user understanding. Scalability was also a key factor hence the scanning component of the Print & Scan subscription is a real bonus to anticipate the future growing volumes of scans.

Connected devices

- 20 iR ADV C477
- 6 iR ADV C5760

Software solution

- uniFLOW Online
- 26 Cloud Print&Scan subscriptions



Benefits

■ ■ As a company engaged to uphold social welfare and low environmental impact, Emmaus Habitat appreciates the new rationalized printing fleet for users' wellbeing as well as its energy savings. Thanks to dedicated training for end users, everybody understands the advantages the new implementation can bring them. The Canon devices together with uniFLOW Online has brought new services for mobile users which really facilitate their day-to-day activities. It has also dramatically increased the scanning endpoints and facilitated DMS documents feed. Looking ahead, IT would like to look further into other Cloud solutions they could use.

Youtube video: <https://youtu.be/LrLNAzVnmOg>