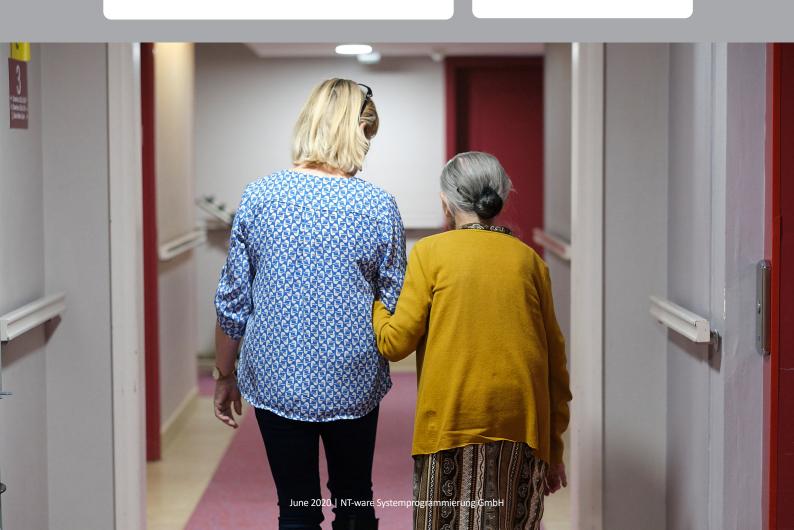# UNIVI | France
Healthcare

The recent merger of Emmah POLE and APRR resulted in a new organization structured around a piloting and management association for Medico-Social Establishments: UNIVI. UNIVI provides services to people in need at home, including the elderly whether or not they are independent, elderly people requiring hospital care (both medicine and follow-up care), neurodegenerative, end of life and disabled people. UNIVI has 25 nursing homes (EHPADs), 14 residences for independent living, 2 senior services residences and three USLDs for the elderly. The institution comprises 18 establishments, one specialized reception center (MAS), three sanitary establishments plus nursing home services and a specialized Alzheimer team for home services.

> *The convenience of uniFLOW Online is that you don't have to reinstall all printer drivers every time.*
>
> Amaury Baudet, IT Technician

Customer challenges and requirements

The two main UNIVI sites are in Lille and Paris and have 80 users. A large number of them travel between the two sites so must be able to print at both sites. This meant that the IT department had to install all the drivers for all the printers on all workstations. Users had to be very careful as to which printer they used for printing to avoid sending potentially confidential documents to the wrong place. The IT department also wanted to reduce the number of servers to manage.

The solution

Canon implemented uniFLOW Online, using the uniFLOW SmartClient, to provide secure printing with My Print Anywhere to all employees. This allowed the IT department to simplify deployment of print drivers and their use for mobile staff. Users can now print using a single universal driver to a single release queue, no matter which printer they use to print documents and regardless of whether the print job will be released in Lille or Paris. All print jobs stay secure as they can only be released by a user once they have authenticated with their personal code. There is no longer any requirement for a print server.

Connected devices

- 3x imageRUNNER ADVANCE C256i
- 2x imageRUNNER ADVANCE C5550i
- 1x imageRUNNER ADVANCE C3525i

Software solution

- uniFLOW Online with SmartClient
- Secure Printing subscriptions

Benefits

The use of uniFLOW Online has made it possible to ease the IT load, since there is no longer a print server and just the one universal print driver. The customizable dashboard allows for quick and easy monitoring.

Users are delighted with how easy it is to use the single driver, allowing them to retrieve their print jobs at any device without any security concerns. Mobile printing makes it easier to send documents to print to either of the two sites even if the user is not in that particular location. UNIVI is looking into the possibility of integrating the remaining 40 sites into the uniFLOW Online solution by the end of 2021.